

9-11 DECEMBER 2023

- LIMITED UP TO 40 SEATS
- LOCATION: JOHOR BAHRU, JOHOR

Malaysian – RM9200.00
(course package)

Non Malaysian – USD7000.00
(complete package including transportation,
accommodation and meals)



QUALITY CONTROL IN MANUFACTURING PROCESS

OBJECTIVE

- ✓ Understand the quality in manufacturing process
- ✓ Problem solving and control method
- ✓ Implementation of PDCA and 7 QC Tools

OUTCOME

The participant will be able to perform quality control tools (7 QC Tools) and do proper problem solving technique in day to day tasks.

TARGET PARTICIPANT

Post Graduate Students (diploma/degree/master), Line Leaders, Technicians, Supervisors, Engineers, Executives, Managers and etc.

RELATED INDUSTRY

Electrical, Mechanical, Automotive, Semi Conductor, Manufacturing, Injection Molding, Textile, Steel, Rubber, Oil & Gas, Civil Engineering, Aeronautical, Marine and etc.

**Including modules, training pack, lunch, tea breaks and certificate.*

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CONTROL PLAN

OBJECTIVE

- ✓ Understanding on process control, parameters and control method.
- ✓ Ability to go through process by process in manufacturing.
- ✓ Description of how team should react to out-of-control situation.

OUTCOME

The participant will be able to design a control plan and do proper problem solving technique in day to day tasks.

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FAILURE MODE & EFFECT ANALYSIS (FMEA)

OBJECTIVE

- ✓ Ability to design a manufacturing process, FMEA and sync with Control Plan.
- ✓ Understand on the failure analysis and reflection to solve the failure.
- ✓ Able to interpret the FMEA and prepare it before the process establishment.

OUTCOME

The participant will be able to read the FMEA and do proper process establishment before any of the process commence.

TARGET PARTICIPANT

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CUSTOMER SERVICES : HOW TO WIN CLIENTS?

OBJECTIVE

- ✓ Understand the importance of customer-based industry.
- ✓ Ability to handle 'interesting' customer and how to win them.
- ✓ Enhance self skills to delight a customer and their impressions.

OUTCOME

The participant will be able to skillfully manage customer, improve self skills and bringing more great impression to the organization.

TARGET PARTICIPANT

Post Graduate Students (diploma/degree/master), Line Leaders, Technicians, Supervisors, Engineers, Executives, Managers and etc.

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STATISTICAL CONTROL

OBJECTIVE

- ✓ Ability to understand the manufacturing variation and do analysis.
- ✓ Problem solving method using 7 QC Tools.
- ✓ Understand the importance of statistical control and relevant methods.

OUTCOME

The participant will be able to analyze statistically, brainstorm and improve problem solving skills by using relevant QC tools.

TARGET PARTICIPANT

Post Graduate Students (diploma/degree/master), Line Leaders, Technicians, Supervisors, Engineers, Executives, Managers and etc.

RELATED INDUSTRY

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Non Malaysian – USD15,000.00
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MOTIVATIONAL & SELF UPSKILL



OBJECTIVE

- ✓ Ability to feel confidence and consistently handle self emotion.
- ✓ Understand the concept of Grateful and appreciate others.
- ✓ Upskill using NLP methods and become a great person.

OUTCOME

The participant will be able to understand NLP method and use it on day to day basis to enhance self skills.

TARGET PARTICIPANT

Post Graduate Students (diploma/degree/master), Line Leaders, Technicians, Supervisors, Engineers, Executives, Managers and etc.

RELATED INDUSTRY

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MARKETING & BUSINESS STRATEGY

OBJECTIVE

- ✓ Ability to design a marketing plan and strategy.
- ✓ Perform a marketing model in a team and influence the audience.
- ✓ Able to reach the target and improve the set KPIs.

OUTCOME

The participant will be able to perform a marketing plan and present a business strategy to assist the organization to grow faster in the market.

TARGET PARTICIPANT

Post Graduate Students (diploma/degree/master), Line Leaders, Technicians, Supervisors, Engineers, Executives, Managers and etc.

RELATED INDUSTRY

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RESEARCH & METHODOLOGY

OBJECTIVE

- ✓ Able to perform a research technique by relevant methodology.
- ✓ Can present the ability on analyze and solving activity.
- ✓ Ability to write on systematic ways of doing research.

OUTCOME

The participant will be able to do a systematic research paper and present it to the audience.

TARGET PARTICIPANT

Post Graduate Students (diploma/degree/master), Line Leaders, Technicians, Supervisors, Engineers, Executives, Managers and etc.

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SAFETY & ENVIRONMENT



OBJECTIVE

- ✓ Reference to safety awareness in day to day tasks.
- ✓ Able to improve safety understanding towards top-down approach.
- ✓ Perform a basic safety briefing to the audience.

OUTCOME

The participant will be able to perform a safety briefing and safety audit to their workplace..

TARGET PARTICIPANT

Post Graduate Students (diploma/degree/master), Line Leaders, Technicians, Supervisors, Engineers, Executives, Managers and etc.

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UPON ENQUIRY



CONSULTANCY IN MANUFACTURING PROCESS

OBJECTIVE

- ✓ To improve manufacturing process and problem solving in the line.
- ✓ To maximize yield and minimize wastage.
- ✓ Ability to increase organization reputation and impressions.

OUTCOME

The participant will be able to solve in line process challenges and maximize the organization yield and achieve their KPIs.

TARGET PARTICIPANT

Operators, Line Leaders, Technicians, Supervisors, Engineers, Executives, Managers and etc.

RELATED INDUSTRY

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UPON ENQUIRY



PROJECT MANAGEMENT

OBJECTIVE

- ✓ Performing the line setup with TPS, JIT, Kaizen, Heijunka concept.
- ✓ Able to design the relevant modelling on line setup.
- ✓ Project monitoring within schedule and problem solving actions.

OUTCOME

The participant will be able to design and setup a relevant production line upon commencement of any new model/line/project.

TARGET PARTICIPANT

Operators, Line Leaders, Technicians, Supervisors, Engineers, Executives, Managers and etc.

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